

FREQUENTLY ASKED QUESTIONS

CAN I RENEW AT AN ACCEPTANCE FACILITY?

No. If you are renewing your passport with Form DS-82, acceptance facilities will not take your application. Acceptance facilities should never charge you a \$35 fee for renewing your passport. These locations should only charge you a \$35 fee if you are applying using Form DS-11. You must mail in your renewal application (Form DS-82) yourself. Mailing your Form DS-82 can be confusing since some post offices are also passport acceptance facilities. However, postal employees should not review your Form DS-82 renewal application and supporting documents before you mail it. We recommend you ask USPS to send your Form DS-82 and supporting documents using a trackable delivery method. Do not use UPS, FedEx, or DHL since the address you need to send your Form DS-82 and supporting documents to is a Post Office (PO) Box.

I WAS RECENTLY MARRIED/DIVORCED. HOW DO I CHANGE MY NAME ON MY PASSPORT?

If you are changing your name within one year of the date your passport was issued you will need to complete [Form DS-5504: Application for a U.S. Passport: Name Change, Data Correction, and Limited Passport Book Replacement](#). You will not be charged a fee for this service.

If you are changing your name more than a year after your passport was issued you must submit [Form DS-82: Application for Passport by Mail](#). You must pay all applicable fees to renew your passport.

For more information, see [How to Change or Correct a Passport](#)

WHAT IS THE DIFFERENCE BETWEEN A PASSPORT BOOK AND PASSPORT CARD?

The most important difference between U.S. passport books and passport cards is that passport cards are not valid for international air travel; they're only acceptable for land and sea border crossings between the U.S., Canada, Mexico, Bermuda and the Caribbean. You cannot use a passport card on cruises from international homeports. (These rules do not apply to cruises roundtrip from San Juan, Puerto Rico, as the island is a U.S. territory; a government-issued photo ID and copy of your birth certificate would suffice.)

Even on a closed-loop sailing out of the U.S., if you're forced to disembark unexpectedly, need to fly home from a foreign port and only have a U.S. passport card, you can expect delays getting home. To protect yourself against emergency situations, go with a passport book, which covers all international travel -- by air, sea or land.

There's also a price difference. U.S. passport books cost \$130 for adults and \$100 for minors, while passport cards are only \$30 for adults and \$15 for minors. When it comes time to renew, cards cost \$30 as opposed to \$130 for passport books.